



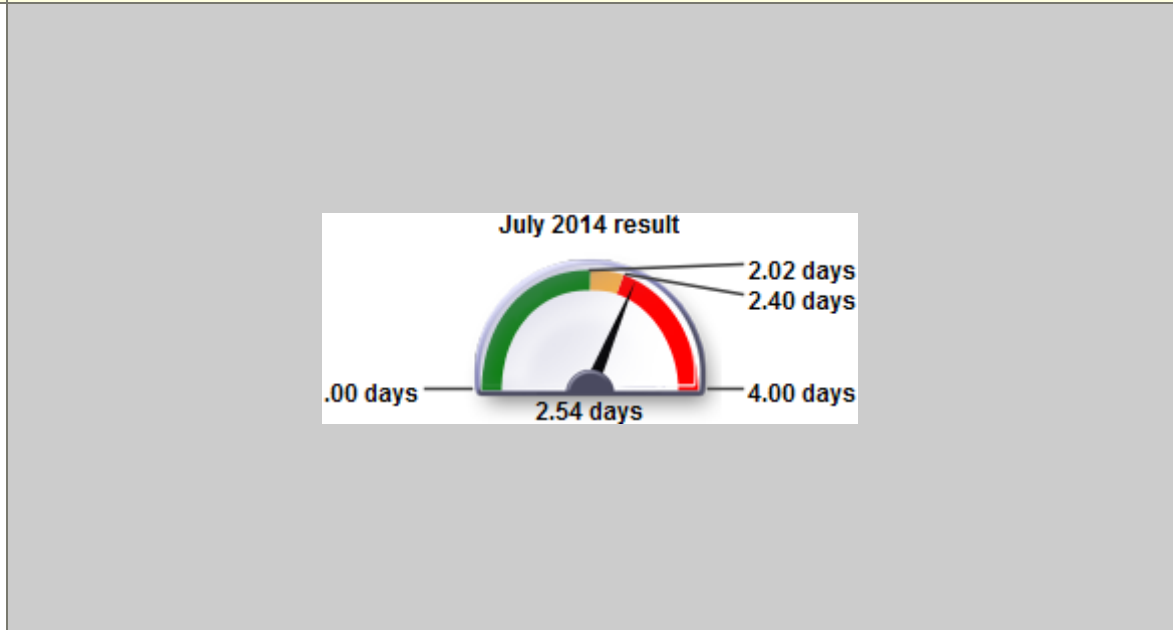
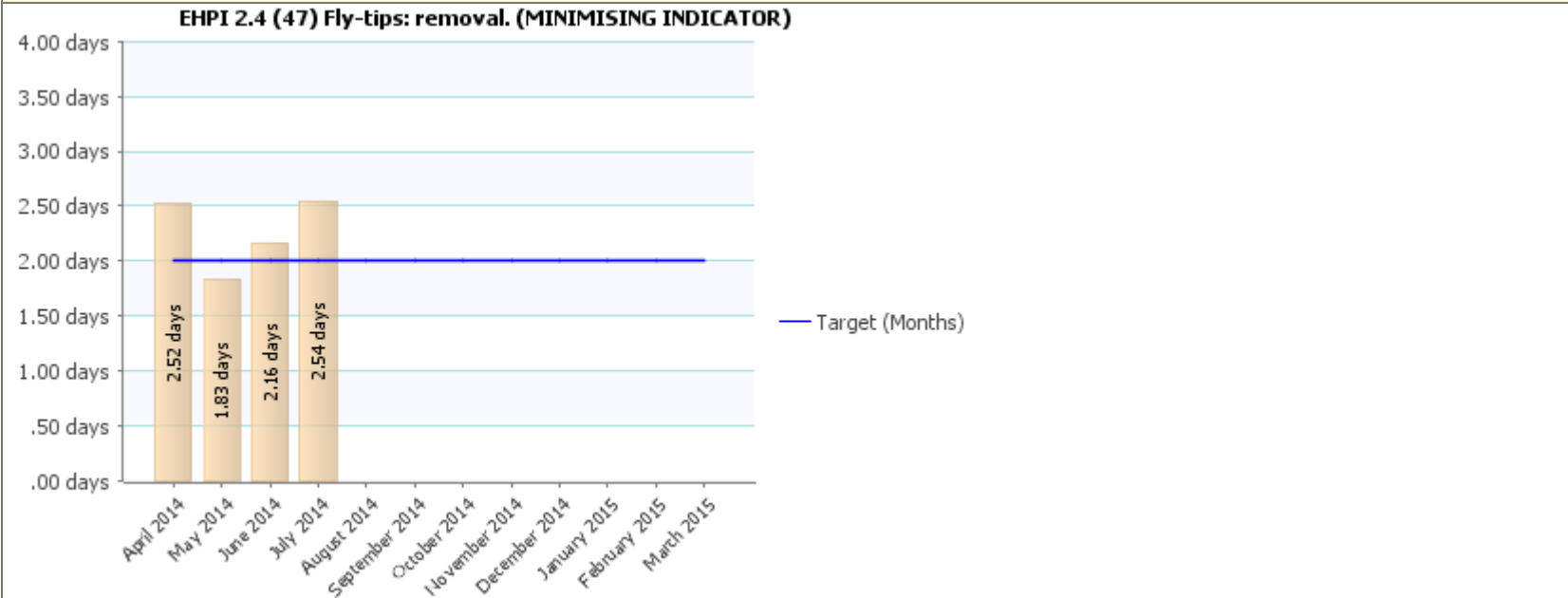
April to July Environment Scrutiny Healthcheck 2014/15

Traffic Light Red
Corporate Priority: Place

Environmental Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 2.4 (47)	Fly-tips: removal. (MINIMISING INDICATOR)		2.54 days	2.00 days		Only a few smaller fly tips, which are easier to clear, occurred in July. However because specialist removal contractors needed to be employed for others, due to the hazardous nature of the material, this has had an adverse effect on performance this month. However the year to date performance is only just outside the expected parameters.	None

Trend Chart **Performance Gauge**



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 157a	Processing of planning applications: Major applications. (MAXIMISING INDICATOR)		.00%	60.00%		Performance was off target. 1 out of 1 major application was not determined on time. This was delayed as a result of the requirement for further information to be provided with regard to impact of development on ecological issues.	None

Trend Chart	Performance Gauge																																												
<p>EHPI 157a Processing of planning applications: Major applications. (MAXIMISING INDICATOR)</p> <table border="1"> <caption>EHPI 157a Performance Data</caption> <thead> <tr> <th>Month</th> <th>Current Value</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>67.00%</td><td>60.00%</td></tr> <tr><td>May 2014</td><td>100.00%</td><td>60.00%</td></tr> <tr><td>June 2014</td><td>67.00%</td><td>60.00%</td></tr> <tr><td>July 2014</td><td>.00%</td><td>60.00%</td></tr> <tr><td>August 2014</td><td>.00%</td><td>60.00%</td></tr> <tr><td>September 2014</td><td>.00%</td><td>60.00%</td></tr> <tr><td>October 2014</td><td>.00%</td><td>60.00%</td></tr> <tr><td>November 2014</td><td>.00%</td><td>60.00%</td></tr> <tr><td>December 2014</td><td>.00%</td><td>60.00%</td></tr> <tr><td>January 2015</td><td>.00%</td><td>60.00%</td></tr> <tr><td>February 2015</td><td>.00%</td><td>60.00%</td></tr> <tr><td>March 2015</td><td>.00%</td><td>60.00%</td></tr> </tbody> </table>	Month	Current Value	Target (Months)	April 2014	67.00%	60.00%	May 2014	100.00%	60.00%	June 2014	67.00%	60.00%	July 2014	.00%	60.00%	August 2014	.00%	60.00%	September 2014	.00%	60.00%	October 2014	.00%	60.00%	November 2014	.00%	60.00%	December 2014	.00%	60.00%	January 2015	.00%	60.00%	February 2015	.00%	60.00%	March 2015	.00%	60.00%	<p>Performance Gauge</p> <p>July 2014 result</p> <table border="1"> <thead> <tr> <th>Value</th> </tr> </thead> <tbody> <tr><td>0.00%</td></tr> <tr><td>56.40%</td></tr> <tr><td>59.40%</td></tr> <tr><td>100.00%</td></tr> </tbody> </table>	Value	0.00%	56.40%	59.40%	100.00%
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Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 2.1d	Planning Enforcement: Initial Site Inspections. (MAXIMISING INDICATOR)		70.00%	75.00%		Performance target was not met. 21 out of 30 site inspections completed.	None

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<p>EHPI 2.1d Planning Enforcement: Initial Site Inspections. (MAXIMISING INDICATOR)</p> <table border="1"> <caption>EHPI 2.1d Performance Data</caption> <thead> <tr> <th>Month</th> <th>Current Value</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>91.00%</td><td>75.00%</td></tr> <tr><td>May 2014</td><td>78.00%</td><td>75.00%</td></tr> <tr><td>June 2014</td><td>81.00%</td><td>75.00%</td></tr> <tr><td>July 2014</td><td>70.00%</td><td>75.00%</td></tr> <tr><td>August 2014</td><td>.00%</td><td>75.00%</td></tr> <tr><td>September 2014</td><td>.00%</td><td>75.00%</td></tr> <tr><td>October 2014</td><td>.00%</td><td>75.00%</td></tr> <tr><td>November 2014</td><td>.00%</td><td>75.00%</td></tr> <tr><td>December 2014</td><td>.00%</td><td>75.00%</td></tr> <tr><td>January 2015</td><td>.00%</td><td>75.00%</td></tr> <tr><td>February 2015</td><td>.00%</td><td>75.00%</td></tr> <tr><td>March 2015</td><td>.00%</td><td>75.00%</td></tr> </tbody> </table>	Month	Current Value	Target (Months)	April 2014	91.00%	75.00%	May 2014	78.00%	75.00%	June 2014	81.00%	75.00%	July 2014	70.00%	75.00%	August 2014	.00%	75.00%	September 2014	.00%	75.00%	October 2014	.00%	75.00%	November 2014	.00%	75.00%	December 2014	.00%	75.00%	January 2015	.00%	75.00%	February 2015	.00%	75.00%	March 2015	.00%	75.00%	<p>Performance Gauge</p> <p>July 2014 result</p> <table border="1"> <thead> <tr> <th>Value</th> </tr> </thead> <tbody> <tr><td>0.00%</td></tr> <tr><td>70.00%</td></tr> <tr><td>74.25%</td></tr> <tr><td>100.00%</td></tr> </tbody> </table>	Value	0.00%	70.00%	74.25%	100.00%
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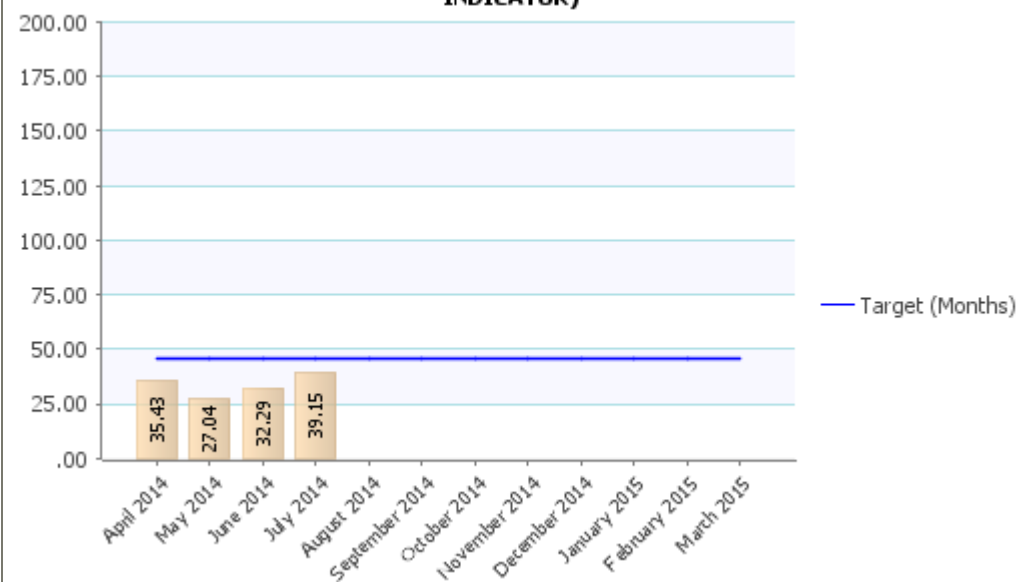
Traffic Light Green
Corporate Priority: Place

Environment Services

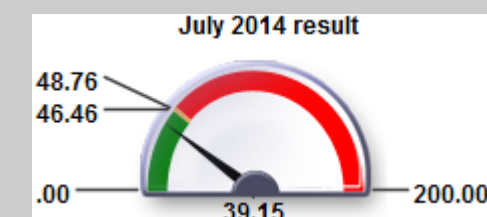
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 2.2	Waste: missed collections per 100,000 collections of household. (MINIMISING INDICATOR)		39.15	46.00		Whilst the levels for the recycling & composting services were similar to last month the missed collections on refuse rose from 26 to 37 per 100,000 collections. The overall performance this year's remains better than expected.	None

Trend Chart

EHPI 2.2 Waste: missed collections per 100,000 collections of household. (MINIMISING INDICATOR)

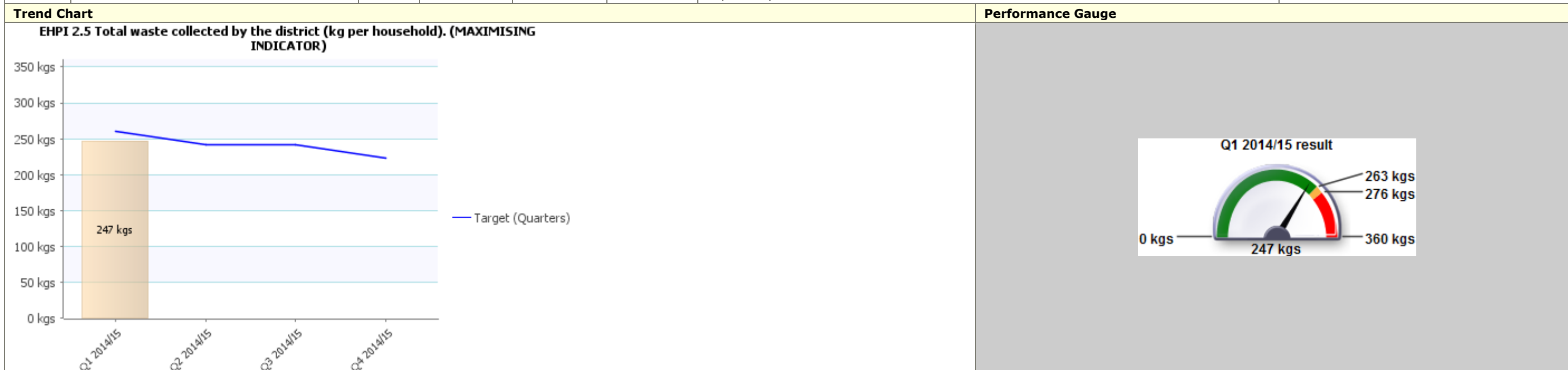


Performance Gauge



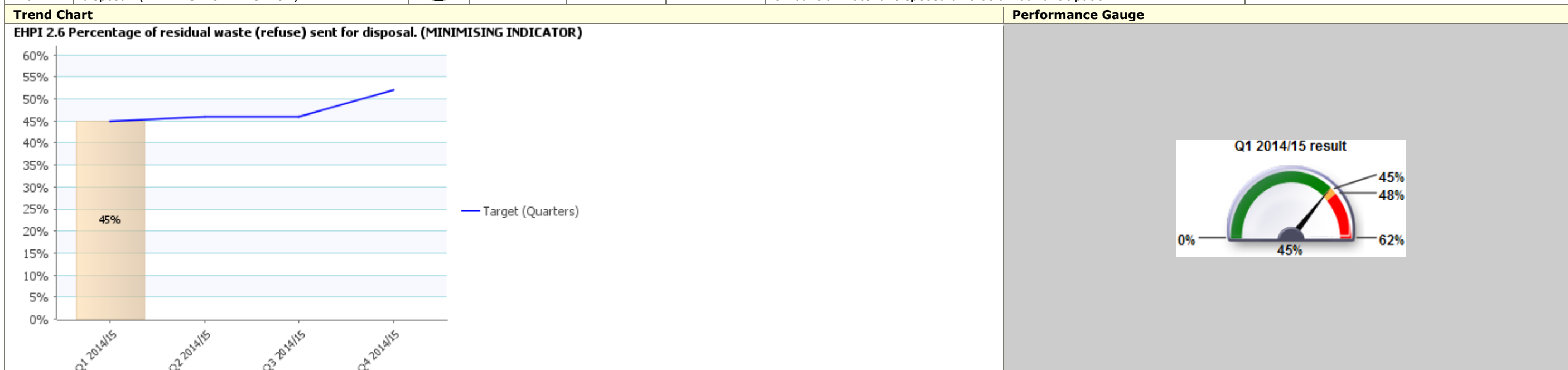
Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 2.5	Total waste collected by the district (kg per household). (MAXIMISING INDICATOR)		247 kgs	260 kgs	N/A	Overall waste collected whether for disposal, recycling is slightly better than expectation with recycling being considerably higher, composting also above anticipated, whilst waste is below expectancy.	None



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 2.6	Percentage of residual waste (refuse) sent for disposal. (MINIMISING INDICATOR)		45%	45%	N/A	With a good increase in recycling compared to Quarter 1 for 2013/14 the amount of material disposed of is below our anticipation.	None



Planning and Building Control																						
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.															
EHPI 157b	Processing of planning applications: Minor applications. (MAXIMISING INDICATOR)		89.00%	80.00%		Performance exceeding target. 32 out of 36 applications were processed on time.	None															
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<p>EHPI 157b Processing of planning applications: Minor applications. (MAXIMISING INDICATOR)</p> <table border="1"> <caption>EHPI 157b Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2014</td><td>95.00%</td></tr> <tr><td>May 2014</td><td>82.00%</td></tr> <tr><td>June 2014</td><td>88.00%</td></tr> <tr><td>July 2014</td><td>89.00%</td></tr> </tbody> </table>						Month	Value (%)	April 2014	95.00%	May 2014	82.00%	June 2014	88.00%	July 2014	89.00%	<p>July 2014 result</p> <table border="1"> <caption>Performance Gauge Data</caption> <thead> <tr> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>75.20%</td></tr> <tr><td>79.20%</td></tr> <tr><td>89.00%</td></tr> <tr><td>100.00%</td></tr> </tbody> </table>		Value (%)	75.20%	79.20%	89.00%	100.00%
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Planning and Building Control																						
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.															
EHPI 157c	Processing of planning applications: Other applications. (MAXIMISING INDICATOR)		91.00%	90.00%		Performance exceeding target. 118 out of 130 applications were processed on time.	None															
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Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 2.23 (188)	Planning decisions delegated to officers (MAXIMISING INDICATOR)		96%	90%		Performance exceeding target. 138 out of 143 decisions on time.	None

Trend Chart	Performance Gauge
<p>EHPI 2.23 (188) Planning decisions delegated to officers (MAXIMISING INDICATOR)</p>	

Traffic Light Green
Corporate Priority: Prosperity

Parking Services

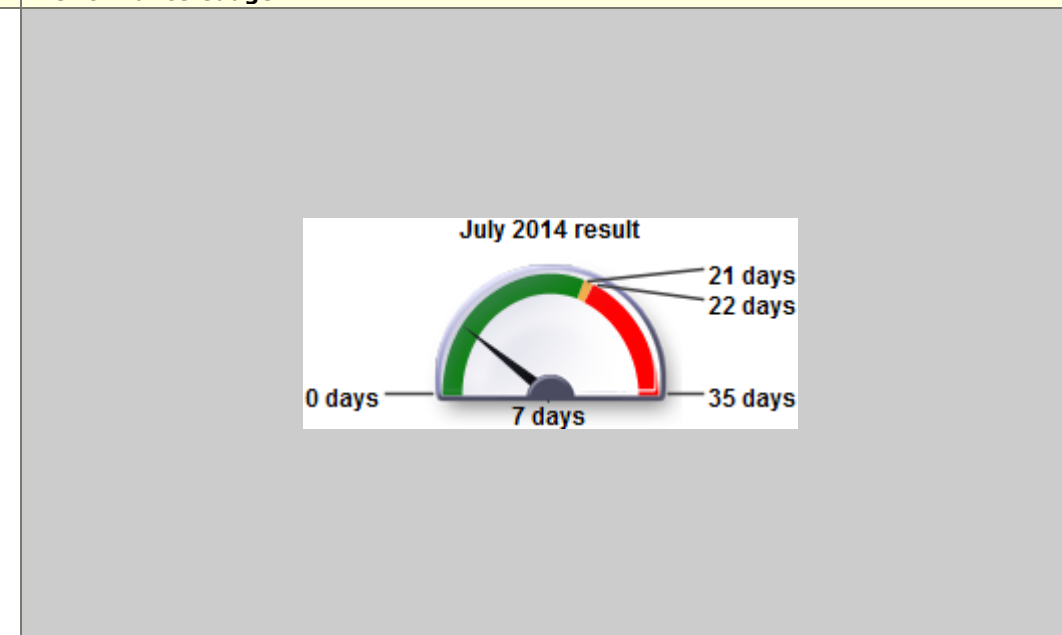
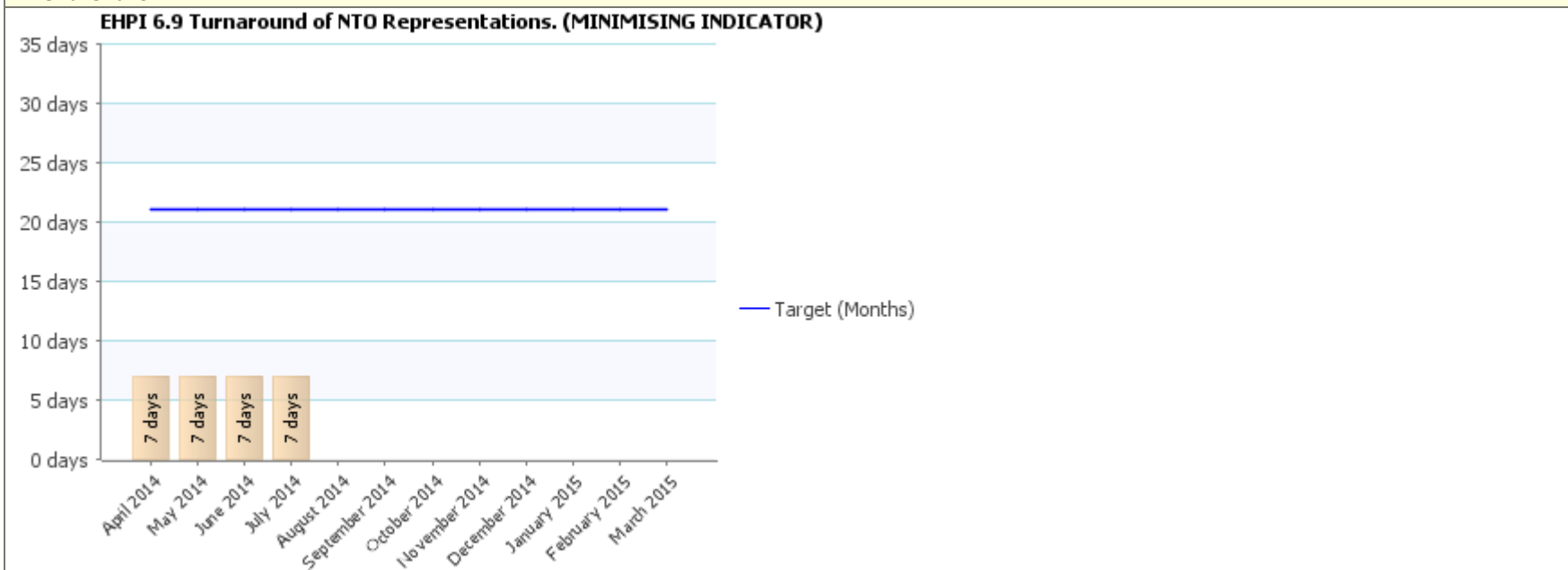
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 6.8	Turnaround of Pre NTO PCN challenges (10 working days). (MINIMISING INDICATOR)		7 days	14 days		This PI remains within target.	None

Trend Chart	Performance Gauge
<p>EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 working days). (MINIMISING INDICATOR)</p>	

Parking Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 6.9	Turnaround of NTO Representations. (MINIMISING INDICATOR)		7 days	21 days		This PI remains within target.	None

Trend Chart **Performance Gauge**

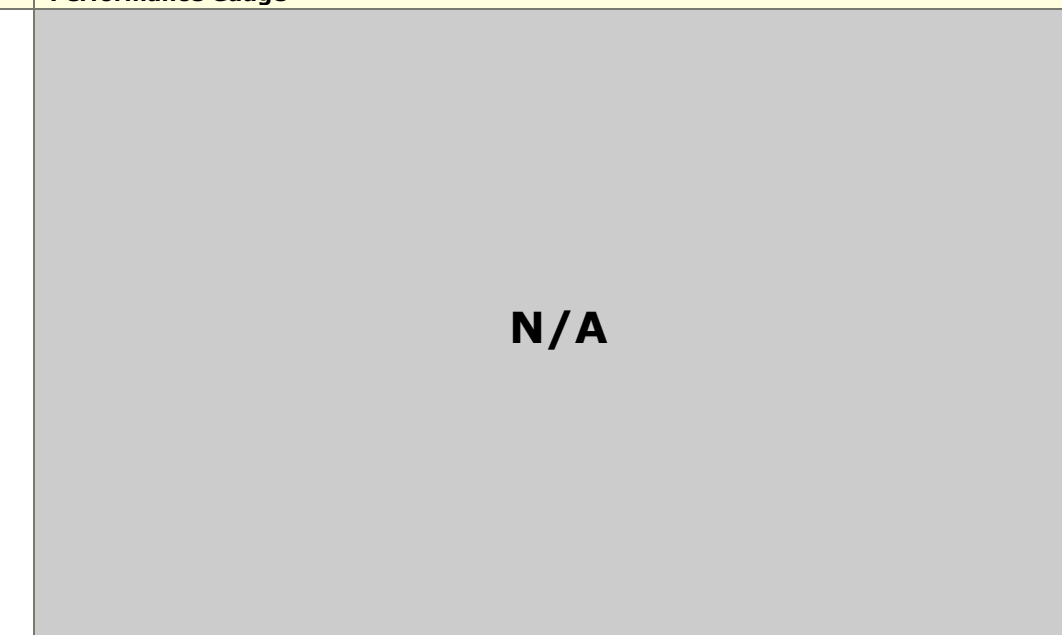
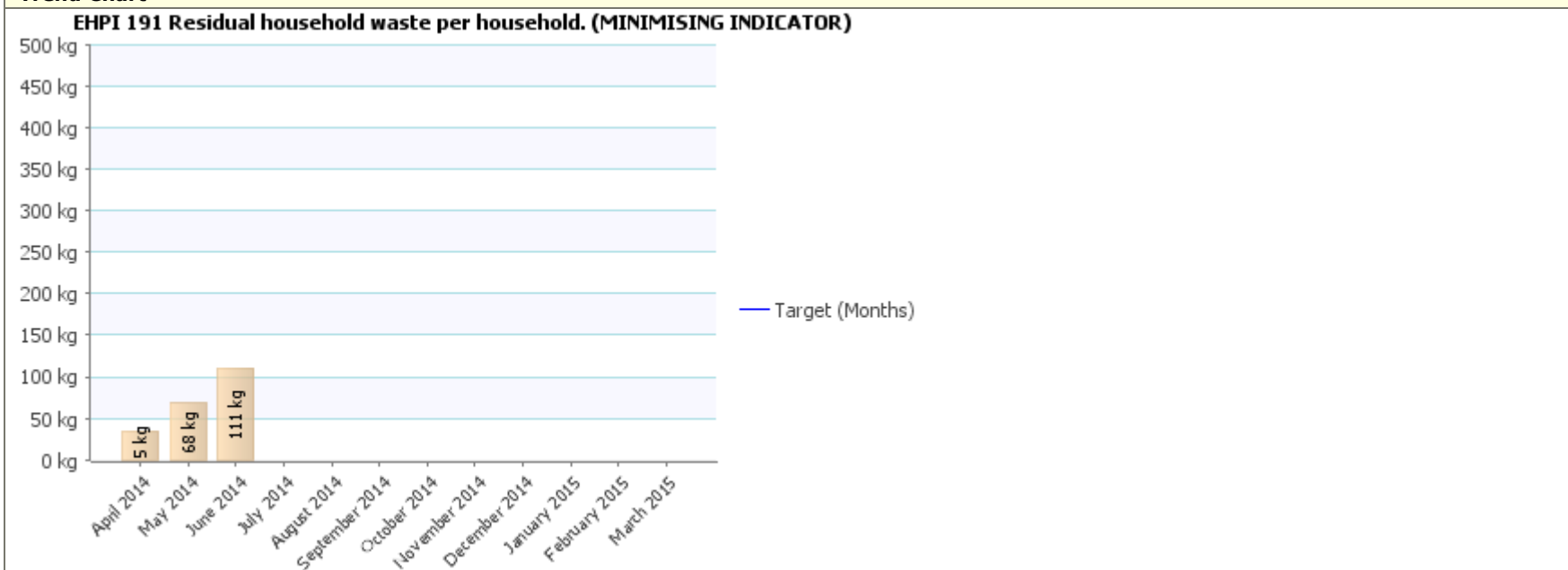


Traffic Light Unknown
Corporate Priority: Place

Environment Services

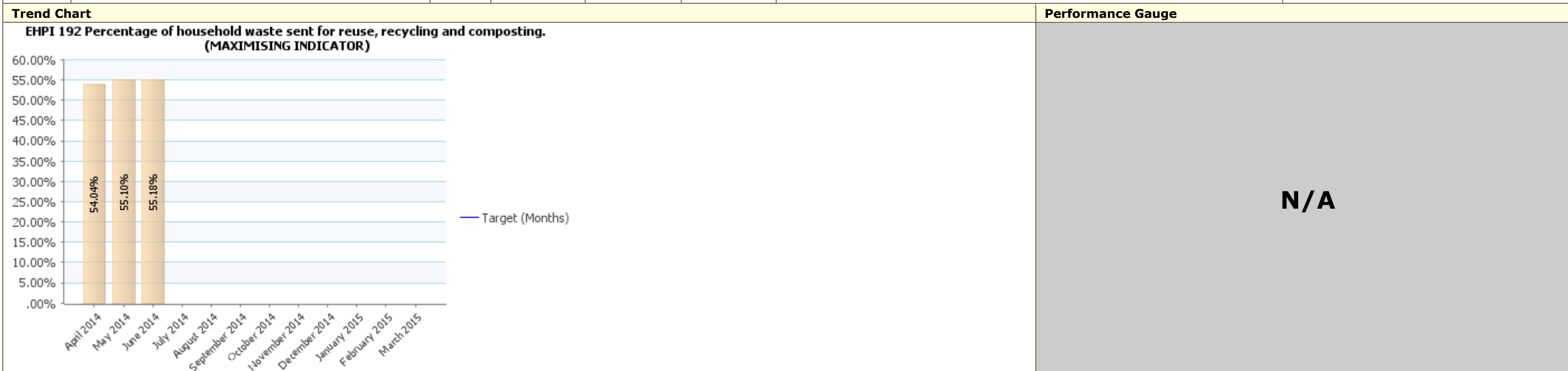
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 191	Residual household waste per household. (MINIMISING INDICATOR)	N/A	TBA	N/A	TBA	Performance data is not currently available at the time of writing this report. A verbal update will be provided by the Director of Customer and Community Services.	None

Trend Chart **Performance Gauge**



Environment Services





PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 192	Percentage of household waste sent for reuse, recycling and composting. (MAXIMISING INDICATOR)	N/A	TBA	N/A	TBA	Performance data in not currently available at the time of writing this report. A verbal update will be provided by the Director of Customer and Community Services.	None






Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 10 June 2014.
EHPI 2.1e	Planning Enforcement: Service of formal Notices. (MAXIMISING INDICATOR)	N/A	N/A	70.00%	N/A	No notices served were served in July 2014.	None



PI Status	
	Alert
	Warning
	OK
	Unknown

Short Term Trends	
	Improving
	No Change
	Getting Worse